#### Form to transfer your refill prescriptions Member Information Shipping address if different from your mailing Member ID Number: address Group: Check if Temporary Permanent Name: Street Address: Street Address: I understand the information I provide may be Street Address: released to and used by my health plan in connection with the benefit plan programs. City, ST, ZIP: Information may be used for other reporting and analysis purposes without identification Daytime telephone: of me or my family members. Evening telephone: Signature X Information Required for Each Refill Order (be sure to include a refill slip for each refill you order) Patient's Relation Doctor name and Drug name/ Current Patient name Birth Date to plan member Sex phone number Strength Prescription MM/DD/YYYY ☐ Self $\square$ M □F □ Spouse Dependent MM/DD/YYYY ☐ Self $\square$ M $\Box$ F □ Spouse Dependent 3 ☐ Self $\square$ M MM/DD/YYYY ☐ Spouse OF Dependent Payment Information **Total Refill Prescriptions Enclosed:** Please choose a form of payment: ☐ Money Order Total Dollar Amount Enclosed: \$ (please do not send cash) ☐ Check (Make payable to Medco) □ MC □ VISA<sup>®</sup> □ AMEX □ Diner's Club<sup>®</sup> □ Disc/NOVUS<sup>®</sup> Credit Card Number **Expiration Date** Cardholder's Signature MEDCO HEALTH SOLUTIONS OF NETPARK, L.L.C. If you would like us to retain this credit card to P O BOX 30493 conveniently charge all future orders to it, TAMPA FL 33630-3493 please place a check mark in this box.

FORM #TPROF5

## It's easy to transfer your mail-order prescription refills to Medco By Mail.

Thank you for choosing **Medco By Mail** for convenient delivery of your long-term medications. We are happy to assist you in transferring refills for your current prescription from your previous mail-order pharmacy to Medco By Mail.

## No new prescription is needed if you have refills left on your current one.

To transfer your prescription(s) to Medco By Mail, choose one of the three easy methods listed below. Please have your member ID number on hand before you begin, along with the prescription number from a current mail-order prescription label or refill slip. Please start the transfer when you have a 2-week supply of medication.

#### On-line

- Visit www.medco.com.
- Activate your account by registering with your Medco member ID number and a recent prescription number from your previous mail-order pharmacy.
- Click on "Order status" and follow the instructions for refilling your prescriptions.

#### By telephone

- Call the toll-free Member Services telephone number located on your member ID card or other plan materials.
- Use our automated phone system to request your prescription transfer. If you need help, you will be transferred to a Member Services representative.

#### By mail

- Fill out the information on the other side of this form.
- Attach your most recent refill slip(s) in the space indicated.
- Use the included Medco
  By Mail Order Center
  envelope to mail us the
  completed form and your
  mail-order co-payment.

**Please note** that prescriptions for certain controlled substances and compound medications cannot be transferred. You will need to obtain a new prescription from your doctor for these types of medications. There may also be some situations when this transfer process will not be successful and you will need to request a new prescription from your doctor. If you request a refill that cannot be transferred, Medco will notify you to contact your doctor.

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# We look forward to assisting you with all your prescription needs

Please affix your current refill slip(s) for each prescription in the space provided. Without a refill slip your request cannot be processed.

Your medication will be sent to you via U.S. mail, usually within 8 days.

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